

In collaboration with the Ombuds office, the University Senate Executive Committee is working to update the language about the required qualifications for the Ombuds role, as well as general information on the function of the office at the university.

USRR Article V

Section 1. University Ombuds Office

5.1. Ombuds Office. The Ombuds Office, comprising of the University Ombuds, Faculty Ombuds and other Ombuds staff, practice to the standards of the International Ombuds Association. The University Ombuds Office's Charter document [[link here](#)] sets out to delineate the terms, conditions, and principles upon which the Office operates, as well as the high standards and best practices in the Ombuds profession, and how they may be applied in the context of the University of Kansas.

5.1.1.1 **Appointment.** The University Ombuds and Faculty Ombuds shall each be appointed by the Chancellor from among a panel of three candidates presented by a search committee to be assembled by the University Senate Executive Committee. **Additional staffing for the University Ombuds Office shall be carried out by the Ombuds Office in consultation with the University Senate Executive Committee.**

5.1.1.2 **University Ombuds.** The University Ombuds is a full-time position; due to the independent nature of the University Ombuds, it is not a serve at the pleasure position. The University Ombuds shall communicate regularly with the Provost and the University Senate Executive Committee.

5.1. 1.3 **Faculty Ombuds.** Faculty will be represented in the staffing of the Ombuds Office through part time appointment of one or more tenured faculty members to the position of Faculty Ombuds. Faculty member serving in the Ombuds Office shall serve a three-year term. The Faculty Ombuds shall be eligible for reappointment.

5.1.1.4]**Qualifications.** The University Ombuds shall possess a knowledge of current professional ombuds standards and practices and a post-baccalaureate degree. The Faculty Ombuds shall **be a tenured faculty member and** possess **requisite** knowledge of the University **including its culture, processes, organization, as well as relevant experience applicable to ombuds practices.** These matters shall be evidenced by the candidates' **application materials.** The Faculty Ombuds, shall, at the time of initial appointment, have completed at least **three** years of service at the University of Kansas.

6.2.2 **Ombuds Office.** **The Ombuds Office, comprising of the University Ombuds, Faculty Ombuds and other Ombuds staff, practice to the standards of the International Ombuds Association.** The University and Faculty Ombuds shall be available (a) to help **resolve informally** individual grievances of members of the University community; and (b) to recommend procedural changes within the University in response to experience acquired in investigating individual cases. **The University Ombuds Office's Charter document [link here] sets out to delineate the terms, conditions, and principles upon which the Office operates, as well as the high standards and best practices in the Ombuds profession, and how they may be applied in the context of the University of Kansas.**